

Patient Bill of Rights

As a partner in his/her own healthcare, a patient has the right to refuse treatment. If treatment is accepted/authorized the patient/member of the health plan accepts the consequences and responsibilities of such a decision.

It is the patient's right to be treated with consideration, dignity, and respect. The patient has the responsibility to respect the rights and property of behavioral health professionals and other patients.

Patients have the right to access their own medical records and have the privacy and confidentiality of those records/communications maintained. These rights are an entitlement, regardless of gender, sexual orientation, marital status, culture, economic, educational, and/or religious background.

A patient has the right to know about and understand his/her health care coverage, including active participation in decisions regarding behavioral health/medical care. Once having agreed to a treatment plan, the patient has a responsibility to follow the treatment plan or advise the therapist/physician to the contrary.

The patient has the right to know the names and titles of all behavioral health professionals involved in his/her treatment, any services or procedures recommended in the course of the treatment, and any continuing care/follow-up required following discharge from problem focused treatment.

The patient has the right and responsibility to know how his/her health plan operates.

The patient has the right to know about medications prescribed, including what they are for, how to take them properly, and possible side effects.

The patient has the right to contact patient services to address all questions, concerns, and to make suggestions for improvement, as well as ask questions about any medical advice or prescribed treatment.

The patient has the right to appeal any unfavorable medical or administrative decisions by following established appeal or grievance procedures of the health plan.

It is the right of the patient to have the above rights apply to the person designated with legal authority to make decisions regarding the patient's health care.

The patient has the right to examine and receive an explanation of the bill regardless of the source of payment.

Patient's or Legal Guardian's Signature

Date

Patient's Printed Name

Patient's SS#